

# RADVISION System Slashes Expensive Staff Travel and Unproductive Downtime for UK NHS Foundation

## About

Oxford Health   
NHS Foundation Trust

**Customer:** Oxford Health NHS Foundation Trust  
**Country:** United Kingdom  
**Industry:** Health Care  
**Product:** SCOPIA XT1000 SMB Edition Video Conferencing Room and SCOPIA VC240 HD Desktop Systems

### About Oxford Health NHS Foundation Trust

Oxford Health NHS Foundation Trust provides specialist mental health services to people of all ages in Oxfordshire and Buckinghamshire; forensic mental health services across the Thames Valley; services for children and adolescents in Bath and North East Somerset; as well as specialist eating disorder services for adults in Wiltshire and community health services to people in Oxfordshire. These services are delivered in NHS community hospitals or within local communities, helping to support people both in their homes and as near to their homes as possible.

For more information, visit <http://www.oxfordhealth.nhs.uk/>

## The Mission

Oxford Health NHS Foundation Trust is committed to supporting the promotion of positive health and well-being. Accordingly, its aims and objectives include “using innovative methods of communication to provide the most appropriate, timely and accessible care possible within available resources”.

In order to continue carrying out its mission as effectively as possible, Oxford Health NHS Foundation Trust needed more flexible communications between staff in multiple locations and other NHS Trusts. Furthermore, in the face of NHS budget cuts across the board, travel costs had to be significantly reduced.

## The Challenge

Oxford Health NHS Foundation Trust found that staff travel was impacting multiple areas of its business. Not only were the financial costs very high, but it was also causing serious “dead time”. With most trips involving senior managers and clinicians, a large amount of valuable time, which could better be spent with patients, was being wasted travelling between various locations.

A second closely-related issue was the time spent by consultants and staff who needed to interact directly with patients, but not necessarily face to face - another recurrent cause of travel time and expense. With Oxford Health NHS Foundation Trusts commitment to offering the best possible attention to their clients, it became obvious that a top-notch video conferencing solution was essential in order to maintain its high level of support.

## The Solution

Oxford Health NHS Foundation Trust deployed the SCOPIA XT1000 SMB Edition Video Conferencing Room System in two locations to communicate with each other and external individuals. The XT1000 SMB Edition delivers an all-inclusive HD video conferencing solution that provides HD video room system capabilities with integrated multi-party and desktop conferencing. Oxford Health NHS Foundation Trust decided to go with the SMB Edition in order to allow colleagues to video in over their PCs

with SCOPIA Desktop to the XT1000 built-in MCU, thus allowing anyone to conference from absolutely anywhere. Oxford Health NHS Foundation Trust also selected RADVISION's SCOPIA VC240 HD Video Conferencing Desktop System due to its price point, simplicity of use and image quality. Physical size was also a critical factor. The VC240 was small enough to be carried around to trial the solution at different locations and also ideal for Oxford Health NHS Foundation Trust consultants on the move.

## The Benefits

By adopting RADVISION's video conferencing solution, Oxford Health NHS Foundation Trust achieved its goals. Much less time is now spent on travel, meaning fewer wasted hours for Oxford Health NHS Foundation Trust experts. As a bonus, communication among staff has dramatically improved, resulting in better teamwork. Video communication capabilities have also been

extended to clients.

RADVISION's VC240 systems were simple to install and easy for staff to use, as borne out by the fact that almost no support calls have ensued. As a result, the Trust has purchased additional units for several other locations, complemented by XT1000s for multi-party conferences.

## Looking Forward

Oxford Health NHS Foundation Trust plans to do more multi-party conferencing with SCOPIA Desktop to provide a full unified solution that staff and clients can use for communicating with each other - anywhere, anytime.

### About RADVISION

RADVISION (Nasdaq: RVSN) is the industry's leading provider of market-proven products and technologies for unified visual communications over IP and 3G networks. With its complete set of standards-based video communications solutions and developer toolkits for voice, video, data and wireless communications, RADVISION is driving the unified communications evolution by combining the power of video, voice, data and wireless – for high definition video conferencing systems, innovative converged mobile services, and highly scalable video-enabled desktop platforms on IP, 3G and emerging next-generation networks. For more information about RADVISION, visit [www.radvision.com](http://www.radvision.com)

USA/Americas  
T +1 201 689 6300  
F +1 201 689 6301  
[infoUSA@radvision.com](mailto:infoUSA@radvision.com)

EMEA  
T +44 20 3178 8685  
F +44 20 3178 5717  
[infoUK@radvision.com](mailto:infoUK@radvision.com)

APAC  
T +852 3472 4388  
F +852 2801 4071  
[infoAPAC@radvision.com](mailto:infoAPAC@radvision.com)