

SCOPIA IBM Lotus Notes Add-cn Version 7.1



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ABOUT THIS MANUAL

The [SCOPIA IBM Lotus Notes Add-on Deployment Guide](#) provides information on deploying the SCOPIA IBM Lotus Notes Add-on.

RELATED DOCUMENTATION

Documentation is available on the RADVISION Utilities and Documentation CD-ROM supplied with the product and includes manuals and online helps. The manuals are in PDF format.

Note You require Adobe Acrobat Reader version 6.0 or later to open the PDF files. You can download Acrobat Reader free of charge from www.adobe.com.

CONVENTIONS USED IN THIS MANUAL

SCOPIA IBM Lotus Notes Add-on is sometimes referred to as “the add-on” throughout this manual.

FEEDBACK

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DEPLOYING THE SCOPIA IBM LOTUS NOTES ADD-ON

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OVERVIEW

The SCOPIA IBM Lotus Notes Add-on is a separately deployed plug-in that can work in a iVIEW Suite deployment or in a standalone SCOPIA Desktop deployment without iVIEW Suite.

In an iVIEW Suite deployment, the IBM Lotus Notes Add-on allows users to schedule, modify, cancel and manage iCM meetings using the IBM Lotus Notes interface.

In a standalone SCOPIA Desktop deployment, the SCOPIA IBM Lotus Notes Add-on allows users to send out meeting invitations using the IBM Lotus Notes interface.

LOTUS DOMINO USER INTERFACE

This document uses the Lotus Domino 8 interface to illustrate procedures. There are several minor differences between the user interfaces for each of the supported Lotus Domino versions, including the following:

- Version 7.0 includes a File > Database option. This is replaced in version 8 by File > Application.
- Version 7 includes a Server list in the Open Database dialog box. This is replaced in version 8 by the Look in option.

PREREQUISITES

SYSTEM REQUIREMENTS

Lotus Domino Server

- Supported versions: 7.0, 8.0 and 8.5
- Running DIIOP HTTP services
- Configured with LTPA token
- Lotus Domino Administrator and Designer interfaces must be available

Each user should have a dedicated email account for receiving meeting messages including meeting accept and decline messages.

For iVIEW Suite deployments

- A dedicated iVIEW Suite server which the IBM Lotus Notes Add-on can connect to.
- This iVIEW Suite server should be configured to work with IBM Domino server LDAP Directory service.
- Assign at least one virtual room to each user.

For SCOPIA Desktop deployments

- A dedicated SCOPIA Desktop server which the IBM Lotus Notes Add-on can connect to.

INSTALLATION FILES

The following files are provided with the product:

- Setup0.nsf (where 0 represents the version number of your Lotus Domino Server) containing the agents used to install or upgrade SCOPIA IBM Lotus Notes Add-on.
- 9 .dxi files containing the code used to install SCOPIA IBM Lotus Notes Add-on
 - IVAgentLib.dxi
 - IVClientConfig.dxi
 - IVConfig.dxi

- IVForm.dxl
- IVShareLib.dxl
- IVSubForm.dxl
- LotusAddonAppletJar.dxl
- MeetingAgent.dxl
- SDAccessAgent.dxl

Copy them all to a location of your choice on your computer.

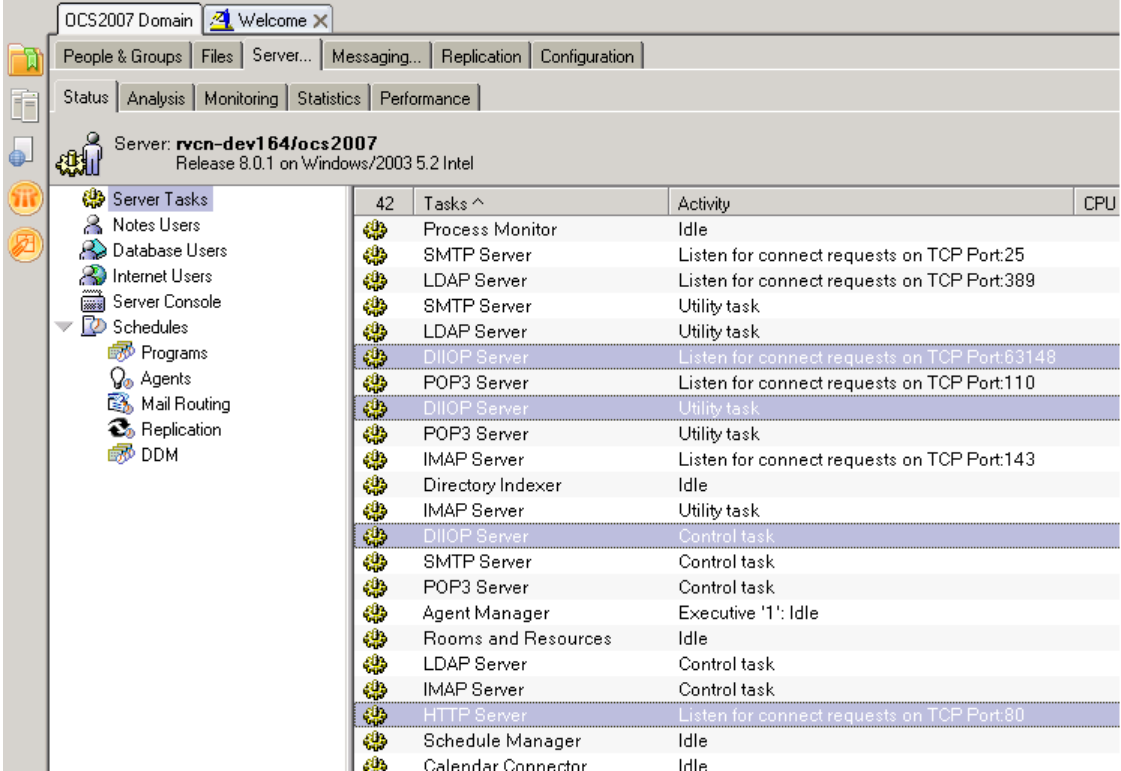
HOW TO VERIFY THAT THE DIIOP AND HTTP SERVICES ARE RUNNING



Procedure

- 1 Use a text editing application to open the notes.ini file located at C:\Program Files\IBM\Lotus\Domino\ on your computer.
- 2 Locate the line
`ServerTasks=Update, Replica, Router, AMgr, AdminP, CalConn, Sched, LDAP, RnRMgr, DIIOP, HTTP`
- 3 Verify that DIIOP and HTTP are present. Add them if they are not.
- 4 Restart your Domino server.
- 5 Select **Start > Programs > Lotus Applications > Lotus Domino Administrator**.
- 6 Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
- 7 Select the **Domain** tab displaying the name of your Lotus Domino server.
- 8 Select the **Server** tab.
- 9 Select the **Status** tab.
- 10 Select **Server Tasks** from the list below the **Status** tab.
- 11 Verify that the DIIOP Server and HTTP Server tasks appear.

How to Install the SCOPIA IBM Lotus Notes Add-on



The screenshot displays the Domino Administrator interface for the server `rvcn-dev164/ocs2007`. The left-hand navigation pane shows the 'Server Tasks' category expanded. The main window displays a table of tasks with columns for 'Tasks ^' and 'Activity'. The tasks listed include Process Monitor, SMTP Server, LDAP Server, DIIOP Server, POP3 Server, IMAP Server, Directory Indexer, Agent Manager, Rooms and Resources, HTTP Server, Schedule Manager, and Calendar Connector. The 'Activity' column indicates the status of each task, such as 'Idle', 'Listen for connect requests on TCP Port:...', 'Utility task', and 'Control task'. A vertical text label '206647' is visible on the right side of the screenshot.

Tasks ^	Activity	CPU
Process Monitor	Idle	
SMTP Server	Listen for connect requests on TCP Port:25	
LDAP Server	Listen for connect requests on TCP Port:389	
SMTP Server	Utility task	
LDAP Server	Utility task	
DIIOP Server	Listen for connect requests on TCP Port:63148	
POP3 Server	Listen for connect requests on TCP Port:110	
DIIOP Server	Utility task	
POP3 Server	Utility task	
IMAP Server	Listen for connect requests on TCP Port:143	
Directory Indexer	Idle	
IMAP Server	Utility task	
DIIOP Server	Control task	
SMTP Server	Control task	
POP3 Server	Control task	
Agent Manager	Executive '1': Idle	
Rooms and Resources	Idle	
LDAP Server	Control task	
IMAP Server	Control task	
HTTP Server	Listen for connect requests on TCP Port:80	
Schedule Manager	Idle	
Calendar Connector	Idle	

HOW TO INSTALL THE SCOPIA IBM LOTUS NOTES ADD-ON

- [Creating NSF Objects in the Domino Designer Interface](#) on page 5
- [Configuring a Template in the Domino Administrator Interface](#) on page 6
- [Configuring Forms and Script Libraries in the Domino Designer Interface](#) on page 9

CREATING NSF OBJECTS IN THE DOMINO DESIGNER INTERFACE

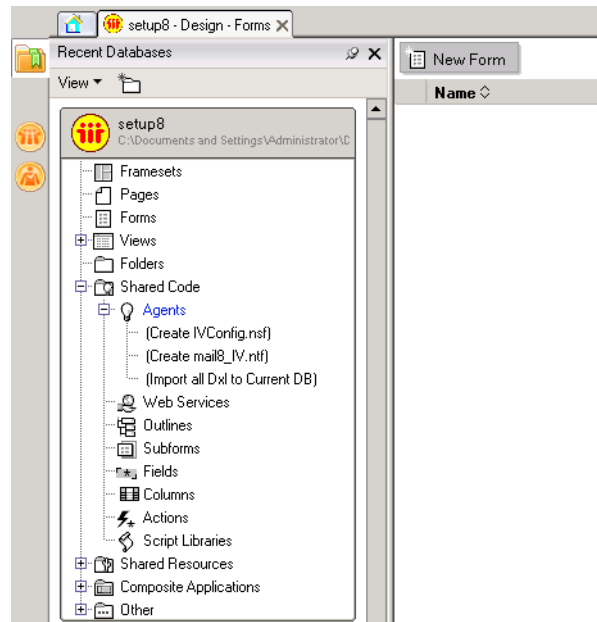


This procedure uses the following terms where 0 represents the version number of your Lotus Domino Server:

- mail0.ntf
- mail0_IV.ntf

Procedure

- 1 Select **Start > Programs > Lotus Applications > Lotus Domino Designer** to connect to the target Domino server.
- 2 Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
- 3 Select **File > Application > Open** in the Lotus Domino Designer interface.
- 4 Browse to the setup.nsf file and select **Open**.
- 5 Select the **setup** icon in the left panel to expand it.
- 6 Select **Shared Code > Agents**.



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- 7 Sign the agents as follows:
 - a Select the **Create IVConfig.nsf** agent in the panel on the right, and then select the **Sign** button.
Create IVConfig.nsf contains the SCOPIA IBM Lotus Notes Add-on configuration screen.
 - b Select the **Create mail0_IV.ntf** agent in the panel on the right, and then select the **Sign** button.
Create mail0_IV.ntf contains a new template file for scheduling meetings using the SCOPIA IBM Lotus Notes Add-on, based on mail0.ntf.
 - c Create the IVConfig.nsf file on the Domino server as follows:
 - 8 Right-click the **Create IVConfig.nsf** agent and select **Run**.
 - 9 Select **File > Application > Open** and browse to the IVConfig.dxl file.
 - 10 Select **Open**.
 - 11 Create the mail0_IV.ntf file on the remote server as follows:
 - a Right-click the **Create mail0_IV.ntf** agent and select **Run**.
 - b Select **File > Application > Open** and browse to the IVAgentLib.dxl file.
 - c Select **Open**.
 - 12 Close the Domino Designer interface.
-

CONFIGURING A TEMPLATE IN THE DOMINO ADMINISTRATOR INTERFACE

This procedure uses the following terms where 0 represents the version number of your Lotus Domino Server:

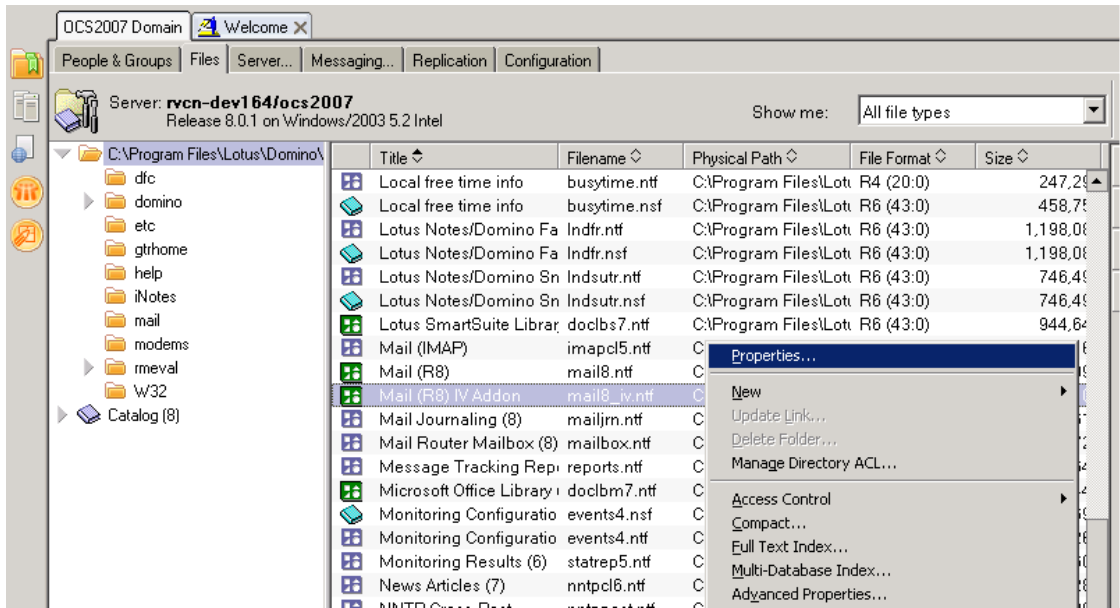
- mail0_IV.ntf
- Stdmail0_IV



Procedure

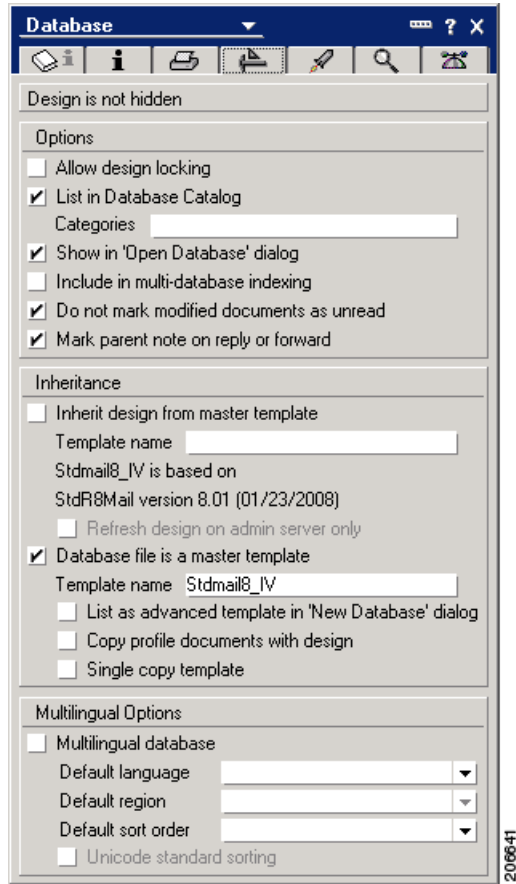
- 1 Select **Start > Programs > Lotus Applications > Lotus Domino Administrator**.
- 2 Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
- 3 Select the **Domain** tab displaying the name of your Lotus Domino server.

- 4 Select the **Files** tab.
- 5 Select **All file types** in the Show me field.
- 6 Locate the mail0_IV.ntf file in the filename list.
- 7 Right-click **mail0_IV.ntf** and select **Properties** to display the Database dialog box.



- 8 Select the **Design** tab (the fourth tab from the left).
- 9 Select **Database file is master template**.
- 10 Enter **StdMail0_IV** in the Template Name field.

How to Install the SCOPIA IBM Lotus Notes Add-on



- 11 Close the Database dialog box.
 - 12 Save your changes.
 - 13 Close the Domino Administrator interface.
-

CONFIGURING FORMS AND SCRIPT LIBRARIES IN THE DOMINO DESIGNER INTERFACE

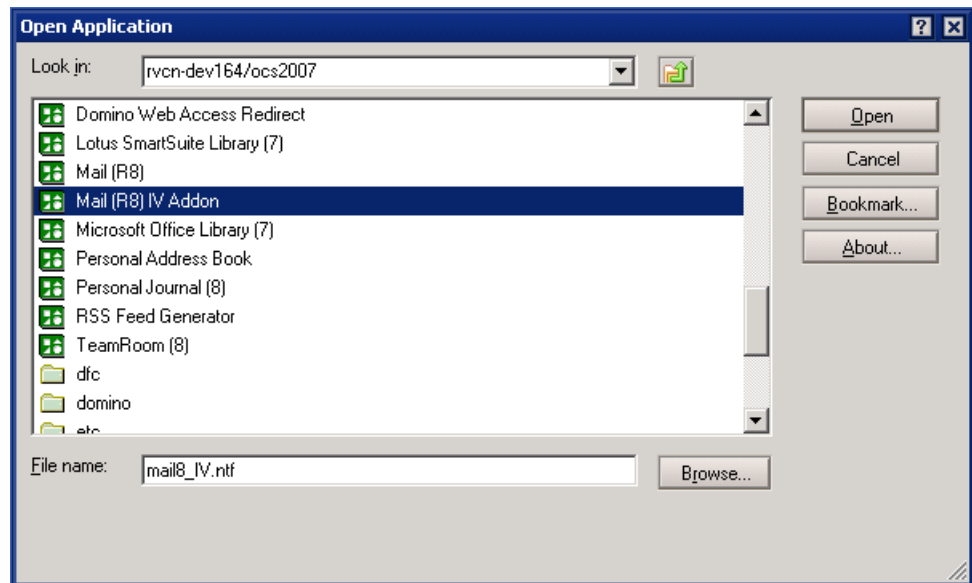
This procedure uses the following terms where 0 represents the version number of your Lotus Domino Server:

- Mail (R0) IV



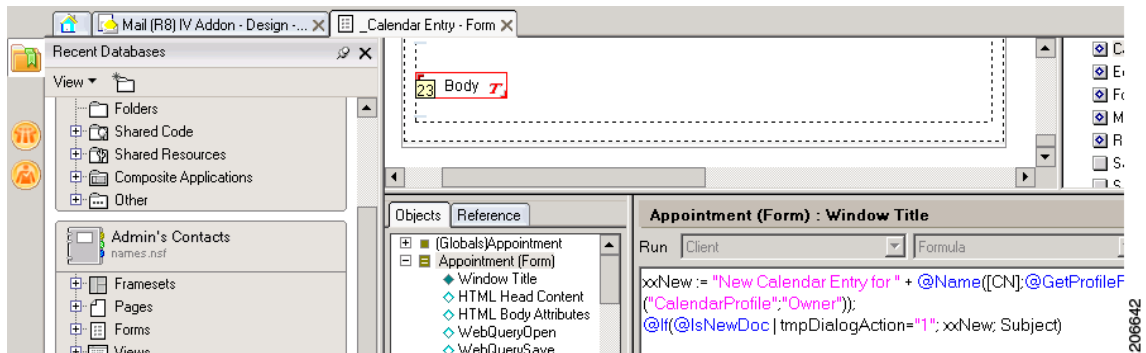
Procedure

- 1 Select **Start > Programs > Lotus Applications > Lotus Domino Designer** to connect to the target Domino server.
- 2 Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
- 3 Select **File > Application > Open** in the Lotus Domino Designer interface.
- 4 Select the **Look in** drop-down list.
- 5 Select the remote Domino server that has the SCOPIA IBM Lotus Notes Add-on installed from the list.
- 6 Select **Mail (R0) IV Addon** from the database list, and then select **Open**.

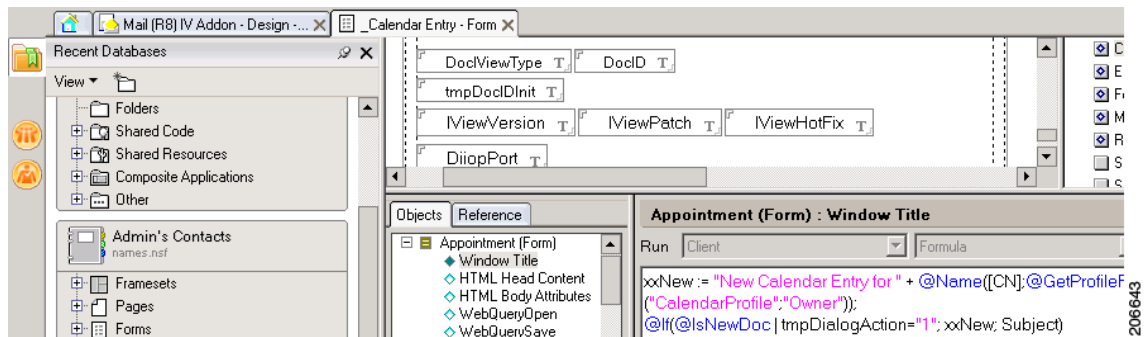


How to Install the SCOPIA IBM Lotus Notes Add-on

- 7 Double-click **_Calendar Entry** in the list of forms that displays.
- 8 Scroll to the end of the code that appears above the list of forms and locate the Body field.

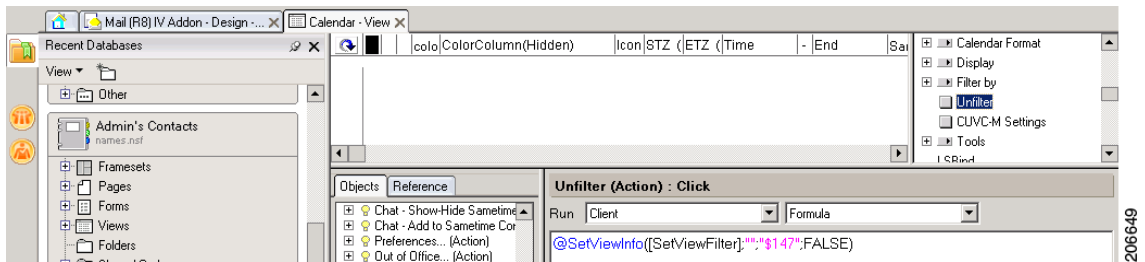


- 9 Place your cursor next to the Body field and then select **Create > Resource > Insert Subform** from the menu at the top of the screen.
- 10 Select **IVSubForm** from the Insert Subform window.
- 11 Select **OK** and verify that the subform is inserted near the Body field.



- 12 Select the X in the **_Calendar Entry Form** tab to save and close the **_Calendar Entry** form.
- 13 Select **View > Go to > Views** from the menu at the top of the screen to display all views in the Mail (R0) IV Addon database.
- 14 Double-click (**\$Calendar**).
- 15 Select **View** again from the menu at the top of the screen and verify that **Action Pane** is selected.

- 16 Locate the Action pane at the right of the screen.
- 17 Right-click **Unfilter** and select **Create Action**.



- 18 Enter **SCOPIA Settings** in the Name field in the first tab of the Actions dialog box.
- 19 Select **Hide action if formula is true** in the second tab of the Action dialog box, and select **Formula Window**.
- 20 Paste the following code in the Edit Formula window:


```
@If(@TextToNumber(@Version) < 174;@True;@False) |
@Environment("OEMClient") = "1" |
@IsNotMember("Notes_Video_conf_sched_group";
@UserNamesList)
```
- 21 Select **Done** to close the Action window.
- 22 Paste the following code in the (Action): Click window:


```
@If(@ClientType =
"Notes";@Command([Compose];"IVClientConfig") :
@Return(0);"")
```
- 23 Select the **Mail (R0) IV Addon** tab.
- 24 Select **View > Go to > Forms** from the menu at the top of the screen.
- 25 Double-click **_Calendar Entry** in the list of forms that displays.
- 26 Select **View** again from the menu at the top of the screen and verify that **Programmer's Pane** is selected.
- 27 Select **(Globals)Appointment > (Options)** in the Objects tab and add the following line at the end of the code:


```
Use "IVShareLib"
```


- 31 Enter code into the CSUIViewClass Script Library as follows:
 - a Select the **Mail (R0) IV Addon** tab.
 - b Select **View > Go to > Script Libraries** from the menu at the top of the screen to display all script libraries for the Mail (R0) IV Addon database.
 - c Double-click **CSUIViewClass**.
 - d Select **CSUIView > (Options)** in the Objects tab and add the following line at the end of the code:

```
Use "IVShareLib"
```
 - e Select **CSUIView > InitEventObject** in the Objects tab.
 - f Locate CSEventNotes in the code and replace with IVCalendarWrapper.
 - g Save and close the script library.
-

HOW TO CONFIGURE THE SCOPIA IBM LOTUS NOTES ADD-ON

- [Using a New Template](#) on page 13
- [Configuring Domino Web Single Sign-on](#) on page 15
- [Assigning an Execution Control List](#) on page 16

USING A NEW TEMPLATE

This procedure uses the following terms where 0 represents the version number of your Lotus Domino Server:

- mail0_IV.ntf



Procedure

- 1 Select **Start > Programs > Lotus Applications > Lotus Domino Administrator**.
- 2 Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
- 3 Select the **Domain** tab displaying the name of your Lotus Domino server.
- 4 Select the **People & Groups** tab, and then select **Add Group**.

- 5 Create a user group called Notes_Video_conf_sched_group.
Any user that you assign to this group can see the user interface of the SCOPIA IBM Lotus Notes Add-on.
- 6 Access the Domino server console as follows:
 - a Select **Start > Programs > Lotus Applications > Lotus Domino Administrator**.
 - b Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
 - c Select the **Domain** tab displaying the name of your Lotus Domino server.
 - d Select the **Server** tab.
 - e Select the **Status** tab.
 - f Select **Server Console** from the list below the **Status** tab.
- 7 Use the Domino server console command to change the mail file template for all affected users.

For example, assume user John's mail file is John.nsf. Enter the following command in the **Domino Command** field to convert the John.nsf template to mail0_IV.ntf:

For Windows:

```
>> load convert mail\ John.nsf * mail0_IV.ntf
```

For Linux

```
>> load convert mail/ John.nsf * mail0_IV.ntf
```

- 8 To change all mail files in the mail directory, send the following command:

For Windows:

```
>> load convert mail\*.nsf * mail0_IV.ntf
```

For Linux:

```
>> load convert mail/ *.nsf * mail0_IV.ntf
```

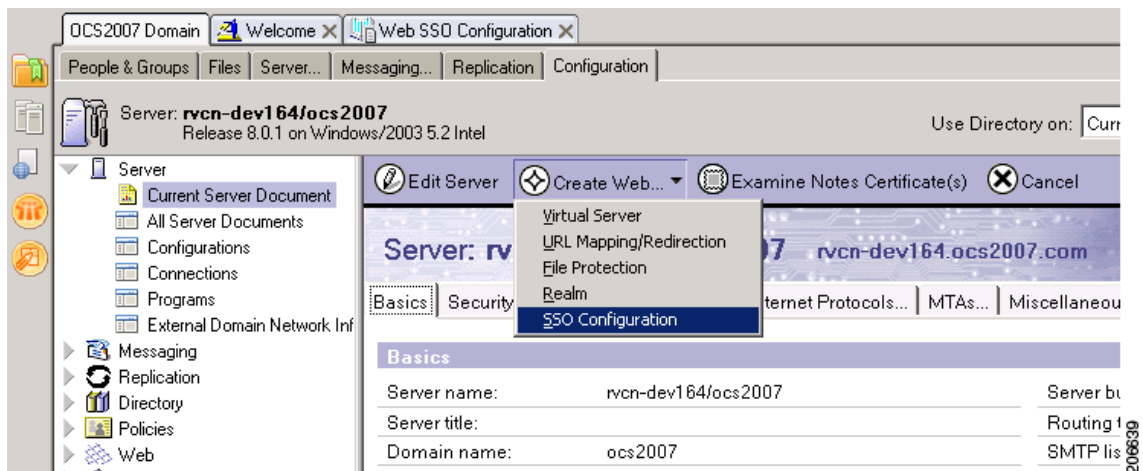
CONFIGURING DOMINO WEB SINGLE SIGN-ON

The Web Single Sign-on (SSO) configuration described here is R5 compatible.



Procedure

- 1 Select **Start > Programs > Lotus Applications > Lotus Domino Administrator**.
- 2 Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
- 3 Select the **Domain** tab displaying the name of your Lotus Domino server.
- 4 Select the **Configuration** tab.
- 5 Select **Server > Current Server Document**.
- 6 Select **Create Web** and then **SSO Configuration**.



- 7 Enter the iVIEW Suite server DNS domain in the DNS Domain field. For example, "mycompany.com".
- 8 Select the arrow next to the Domino Server Names field to display the Select Name dialog box.
- 9 Select the name of the Domino server with the SCOPIA IBM Lotus Notes Add-on installed from the list in the left panel, and move it to the Names list in the right panel.

- 10 Select **OK** to close the Select Name dialog box.
 - 11 Verify that the name of the Domino server with the SCOPIA IBM Lotus Notes Add-on installed appears in the Domino Server Names field.
 - 12 Select **Keys > Create Domino SSO Key** to generate a new key.
 - 13 Select **Save & Close** to save your changes and close the Web SSO Configuration window.
 - 14 Select the **Configuration** tab.
 - 15 Select **Server > Current Server Document**.
 - 16 Select **Internet Protocols > Domino Web Engine**.
 - 17 Select **Edit Server**.
 - 18 Select **Multiple Servers (SSO)** in the Session authorization option.
 - 19 Select **LtpaToken** in the Set Web SSO Configuration option.
 - 20 Select **Basics** and verify that the **Load Internet configurations from Server\Internet Sites documents** field is set to **Disabled**.
 - 21 Select **Save & Close** to save your changes.
-

ASSIGNING AN EXECUTION CONTROL LIST

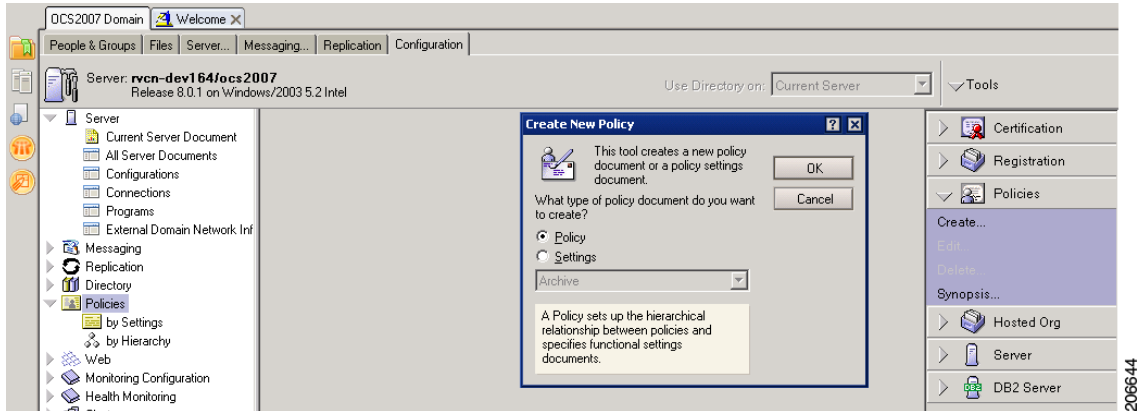
Assign an Execution Control List (ECL) to users so that they can execute the SCOPIA IBM Lotus Notes Add-on client-side module.

Create a new policy which allows users to run the SCOPIA IBM Lotus Notes Add-on, and then assign this policy to user group Notes_Video_conf_sched_group.



Procedure

- 1 Select **Start > Programs > Lotus Applications > Lotus Domino Administrator**.
- 2 Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
- 3 Select the **Domain** tab displaying the name of your Lotus Domino server.
- 4 Select the **Configuration** tab.
- 5 Select **Policies > Create** in the right panel to create a new policy.



- 6 Select the **Policy** option in the Create New Policy dialog box and select **OK**.
- 7 Select **Basics** and enter a name for the policy in the Policy name field such as “IV_POLICY”.
- 8 Select **New** next to the Security field to create new security settings.
- 9 Enter a name for the new security setting in the Basics tab such as “IV_SECURITY”.
- 10 Select **Execution Control List**.
- 11 Select **Refresh** in the Set Update Mode field.
- 12 Select **Manage** next to Admin ECL and enter a name for the ECL in the Create New Admin ECL field such as “IV_ECL”.
- 13 Select **OK** and then **Edit**.
- 14 Select **Allow user to modify** and **Workstation security** in the Workstation Security: Execution Control List dialog box.
- 15 Select **Add** and then select the icon in the Add User dialog box to specify the users that have permission to modify workstation security.
- 16 Select **Java applet security** in the Workstation Security: Execution Control List dialog box and repeat 15.
- 17 Select the following access options:
 - Access to file system
 - Access to Notes Java classes
 - Access to network addresses

- Printing
 - Access to system properties
 - Dialog and clipboard access
 - Process-level access
- 18 Select **OK** to save your changes and close the Execution Control List window.
 - 19 Verify that `IV_POLICY` appears in the Configuration tab.
 - 20 Select the **People & Groups** tab and select **Groups**.
 - 21 Right-click `Notes_Video_conf_sched_group` and select **Assign Policy**.
 - 22 Select `IV_POLICY` for this user group.
 - 23 Select **OK** to save your changes.
-

CONFIGURING THE DOMINO SERVER



This section describes how to perform the server-side configuration for the SCOPIA IBM Lotus Notes Add-on.

Procedure

- 1 Select **Start > Programs > Lotus Applications > Lotus Domino Administrator**.
- 2 Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
- 3 Select the **Domain** tab displaying the name of your Lotus Domino server.
- 4 Select the **Files** tab.
- 5 Select **Databases only** in the Show me field.
- 6 Double-click `ivconfig.nsf` in the database list.

The iVIEW Administrator Settings window displays. Use this window to configure the iVIEW Suite or SCOPIA Desktops that users can connect to for meeting scheduling.

- 7** In the Add Server section

Set the type of server URL that you want to add in the Server Type field.

Enter a name for the server that you want to add in the Server Name field.

Enter the server URL in the Server URL field.

For iVIEW Suite use the format
http://SERVER_URL:PORT_NUMBER

For SCOPIA Desktop Server use the format
http://SERVER_URL:PORT_NUMBER/scopia
 - 8** Select **Add to list**.
 - 9** (Optional) Select **Remove from list** to remove any defined server from the Select List section.
 - 10** (Optional) Select **Check Server Status** to verify that the server is reachable.

The server status is displayed in the Status field.

A server must be reachable for the SCOPIA IBM Lotus Notes Add-on to function properly.
 - 11** (Optional) Select **Generate LTPA token** in the Advanced section to verify that a secure communication mechanism has been properly configured between the Lotus Domino server and the iVIEW Suite server working in Single Sign-on (SSO) mode.

If a new LTPA token is displayed in the Status field, secure communication has been properly configured.
-

HOW TO UNINSTALL THE SCOPIA IBM LOTUS NOTES ADD-ON

- [Reverting to the Default Mail Template](#) on page 20
- [Removing the ivconfig Database](#) on page 21
- [Removing the mail0_iv Template](#) on page 21

REVERTING TO THE DEFAULT MAIL TEMPLATE

This procedure uses the following terms where 0 represents the version number of your Lotus Domino Server:

- mail0.ntf



Procedure

- 1 Access the Domino server console as follows:
 - a Select **Start > Programs > Lotus Applications > Lotus Domino Administrator**.
 - b Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
 - c Select the **Domain** tab displaying the name of your Lotus Domino server.
 - d Select the **Server** tab.
 - e Select the **Status** tab.
 - f Select **Server Console** from the list below the **Status** tab.

- 2 Use Domino server console command to change the mail file template for all affected users.

For example, assume user John's mail file is John.nsf. Enter the following command in the **Domino Command** field to convert the John.nsf template to mail0.ntf:

For Windows:

```
>> load convert mail\ John.nsf * mail0.ntf
```

For Linux

```
>> load convert mail/ John.nsf * mail0.ntf
```

- 3 To change all mail files in the mail directory, send the following command:

For Windows:

```
>> load convert mail\*.nsf * mail0.ntf
```

For Linux:

```
>> load convert mail/ *.nsf * mail0.ntf
```

REMOVING THE IVCONFIG DATABASE



Procedure

- 1 Select **Start > Programs > Lotus Applications > Lotus Domino Administrator**.
 - 2 Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
 - 3 Select the **Domain** tab displaying the name of your Lotus Domino server.
 - 4 Select the **Files** tab.
 - 5 Select **Databases only** in the Show me field.
 - 6 Right-click **ivconfig.nsf** and select **Delete Database**.
 - 7 Select **Also delete replicas of this database on all other servers**.
 - 8 Select **OK** to delete this database.
-

REMOVING THE MAIL0_IV TEMPLATE

This procedure uses the following terms where 0 represents the version number of your Lotus Domino Server:

- mail0_IV.ntf
- Mail (R0) IV



Procedure

- 1 Select **Start > Programs > Lotus Applications > Lotus Domino Administrator**.
- 2 Sign in using the LocalDomainAdmins account supplied by your Domino Server administrator.
- 3 Select the **Domain** tab displaying the name of your Lotus Domino server.
- 4 Select the **Files** tab.
- 5 Select **All file types** in the Show me field.
- 6 Right-click **Mail (R0) IV Addon** and select **Delete Database**.

- 7 Select **Also delete replicas of this database on all other servers.**
 - 8 Select **OK** to delete this template.
-



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